

REGULATORY INFORMATION FOR INVESTORS

The Luxembourg law of May 10, 2016 on undertakings for collective investment which has implemented the EU UCITS Directive 2014/91/UE requires management companies to make certain policies or descriptions of policies available to investors and preferably by means of a website. In application of this regulation, we are pleased to provide you with information on our complaints handling policy, our conflicts of interest policy and summary descriptions of our proxy voting policy and best execution policy, and any other regulatory required information which may be requested by investors.

I. Complaints handling policy

Any type of complaint, whether it be operational or product-related, may be submitted free of charge by e-mail, fax or letter to your local sales agent or alternatively to Natixis Investment Managers S.A. (the "Firm"):

- 1) by post: Natixis Investment Managers S.A.
2, rue Jean Monnet
L-2180 Luxembourg
Grand-Duchy of Luxembourg
- 2) by e-mail: jean-baptiste.gubinelli@natixis.com

All complaints received from investors are escalated to the Chief Operating Officer who will analyse the nature of the complaint in collaboration with the Head of Legal EMEA and the Firm's Compliance Officer. The Chief Operating Officer or someone acting as his delegate will reply to the Complainant, no later than 10 business days after receipt of the complaint, acknowledging that the Firm has received the complaint and that the Firm is investigating the issue.

The Chief Operating Officer will respond or cause a response to be sent back to the Complainant once the impact of the complaint has been fully assessed. The targeted resolution time for investor complaints is within 1 month from the date at which the complaint was sent. However, if this is not feasible, the Complainant will be informed of the delay, its causes and the date at which the internal investigation is likely to be completed.

All records of material correspondence will be retained in the Firm's records and logged in accordance with the Firm's complaints handling procedure.

Out-of-court Complaint Resolution: In the event of a lack of response or dissatisfaction with the response provided, the Complainant has the right to contact Natixis Investment Managers S.A.'s supervisory authority, the Commission de Surveillance du Secteur Financier (CSSF) after one month but no later than one year from the date at which the complaint was initially sent to the Firm. In order to ensure the admissibility of the complaint by the CSSF, it should first be submitted in writing to the Firm.

Complaints may be sent to the CSSF by using the out-of-court resolution form available on the CSSF website at the following link:

https://www.cssf.lu/fileadmin/files/Formulaires/Reclamation_111116_EN.pdf

The form can be submitted as follows:

- 1) by e-mail: reclamation@cssf.lu
- 2) by post: Commission de Surveillance du Secteur Financier
Département Juridique II
110, route d'Arlon
L-1150 Luxembourg
- 3) by fax : (+352) 26 25 1 – 601

CSSF Regulation N° 16-07 relating to the out-of-court resolution of complaints is available on the CSSF website at the following link:

https://www.cssf.lu/fileadmin/files/Lois_reglements/Legislation/RG_CSSF/RCSSF_No16-07.pdf

The CSSF's role is to assist the professional under its supervision and the Complainant to amicably settle their dispute. Note that the CSSF's opinion is not binding.

II. Conflicts of interest policy

Natixis Investment Managers S.A.'s conflicts of interest policy sets out the principles and guidelines for identifying, preventing, managing, monitoring, recording, and, where relevant, disclosing existing or potential conflicts and protecting the interests of our investors.

There are a number of different types of possible conflicts, including where the Firm (i) is likely to make a financial gain, or avoid a loss, at the expense of the investor; (ii) has an interest in the outcome of a transaction that is likely to be different from the investor's interest; (iii) has some kind of incentive to favour one investor over another; (iv) carries on the same kind of business as the investor; or (v) receives or will receive an inducement from a third party in relation to services provided to the investor.

Natixis Investment Managers S.A. has reviewed its business and identified a number of permanent conflicts along with a brief explanation of the Firm's arrangements for mitigating and managing the risks of such conflicts. Such mitigation includes making appropriate disclosures to prospective investor(s) about Natixis Investment Managers S.A.'s structure and activities, implementing certain procedures and restricting the types of payments made or received from third parties. In addition, all Natixis Investment Managers S.A. employees undertake to:

- act always in the best interests of the investor;
- comply with any operating controls and procedures established to mitigate any actual or potential conflicts;
- not to enter into any agreement, without obtaining prior permission from the Compliance Officer, that could potentially conflict with duties to investor(s),
- Consult with the Compliance Officer whenever they encounter either (i) a conflict or potential conflict that is not set forth here, or (ii) a conflict that is described above but

where the arrangements described do not appear adequate for mitigating or managing the conflict.

Where the Firm is not reasonably confident that the mitigating controls it has implemented to identify, prevent, manage and monitor conflicts of interest are sufficient to prevent loss to its investor(s), then the Firm will disclose clearly the general nature and sources of conflicts before undertaking the business (and, in specific circumstances (e.g. inducements) may take additional steps). In such cases Natixis Investment Managers S.A.'s Committee of Conducting Persons should be promptly informed so as to be able to take any measure necessary to ensure that the Firm always acts in the best interests of its Investor(s). Disclosure does not exempt the Firm from implementing mitigating controls.

Depending on circumstances, disclosure of the conflict and the decision whether to undertake the business may be made in a direct communication with a particular Investor, in reports and/or in general terms of business.

III. Proxy voting policy

Natixis Investment Managers S.A. believes that engagement with the companies in whose securities it invests – particularly through the exercise of voting rights – is an important element to the investment management process. The level and nature of engagement and voting may vary according to the investment strategies associated with holding securities. Voting must not interfere with underlying strategies or decisions taken by investment managers, nor prevent the selling of holdings in companies. It must always support the UCITS' objectives and policy and ensure that the best interests of unit holders are served. Natixis Investment Managers S.A.'s voting policy sets out the arrangements for abiding with these principles.

To ensure that voting benefits from the monitoring of relevant corporate events during the investment management process and that it accords with the chosen investment strategies for meeting the objectives and policy of the relevant UCITS, the responsibility for exercising voting decisions is assigned, through the delegation mandate, to the corresponding investment manager in charge of each fund investment management process.

Applying its governance and oversight processes to this policy, Natixis Investment Managers S.A. has adopted various supervisory measures where dealing is undertaken on its behalf by investment managers including an annual review of the investment managers' policies and the reporting of any exception to these by the investment managers to Natixis Investment Managers S.A. Proxy voting practice by the investment managers is also assessed during Natixis Investment Managers S.A.'s periodic due diligence checks.

Managing conflicts of interest – Delegating proxy voting to the investment manager helps ensure that any conflicts between Natixis Investment Managers S.A. and a company in which its funds are invested are segregated from the voting decision process. Conflicts may arise where an investment manager has a corporate or commercial interest in the outcome of a vote aside from interest of the fund. Investment managers are required both as a regulatory obligation, and under their agreement with Natixis Investment Managers S.A., to look only to the interests of the fund. They must record

any such conflicts so that Natixis Investment Managers S.A. may take note of them when monitoring the operation of the investment manager's voting procedures and actions taken.

IV. Best execution policy

Natixis Investment Managers S.A. must take all reasonable steps to obtain the best possible result, when executing or placing orders to deal on behalf of the UCITS it manages. Natixis Investment Managers S.A.'s best execution policy describes the arrangements Natixis Investment Managers S.A. has established and implemented to comply with this principle seeking to always act in the best interests of the UCITS and its investors.

Because the investment management of Natixis Investment Managers S.A.'s UCITS is performed by the investment managers, the policy sets the standards for best execution to be adhered to by those investment managers. To achieve this, it requires its investment managers to have policies and procedures which take into account the following execution factors:

- Price
- Costs
- Speed
- Likelihood of execution and settlement
- Order size and nature
- Any other consideration relevant to the execution of the order

Natixis Investment Managers S.A. expects that price will normally be the predominant factor in obtaining the best possible result for UCITS. However, the relative importance of the above execution factors will be determined by the objectives, investment policy and risks specific to the UCITS as well as the characteristics of the order, the financial instruments and the execution venues to which the order can be directed.

Charges or commissions structures as well as any soft commissions arrangements are also taken into consideration when assessing whether the best possible result has been achieved for the fund.

Applying its governance and oversight processes to this policy, Natixis Investment Managers S.A. has adopted various supervisory measures where dealing is undertaken on its behalf by investment managers including an annual review of the investment managers' policies and the reporting of any exception to these by the investment managers to Natixis Investment Managers S.A.

As part of its field review work, Natixis Investment Managers S.A. also reviews the operation of the investment managers' policies and procedures which may include items such as retrospective sample reviews of the execution performance of orders, continual monitoring of the performance of brokers and execution venues and annual reviews of the execution arrangements. Issues resulting from these reviews should be reported to Natixis Investment Managers S.A. as appropriate.