

COVID-19: Ostrum Asset Management's business continuity measures

Paris, March 18, 2020

Dear clients and partners,

Since the start of the coronavirus crisis (Covid-19), Ostrum AM has adapted in real time to implement the most appropriate precautionary measures to protect our staff's health and ensure business continuity. We have strictly complied with public authorities' decisions and recommendations, in close coordination within Groupe BPCE and Natixis.

In this unprecedented context, we want to reiterate our unrelenting commitment to conducting our asset management business and providing you with the best possible service. Our business continuity plan enables all our staff to work remotely – particularly for processing orders with our portfolio management teams, middle office and trading staff. This remote working system has been successfully used and tested in the company since 2017.

Rest assured that all our experts here at Ostrum AM continue to very closely monitor market changes and identify potential opportunities. Meanwhile, we have also ramped up our risk control set-up to ensure we safeguard our clients' interests at all times.

We are fully mobilized to ensure we continue to meet our clients' needs:

1. **Client relationship department:** our client relationship department is available by email: contact@ostrum.com;
2. **Dedicated Client portal :** this secure platform enables our clients to monitor their dedicated portfolios: <http://www.extranet.ostrum.com>. Information on our open-ended funds is available on our website in the "Our products" section www.ostrum.com;
3. **Regular market updates:**
 - Our client relationship department organizes regular conference calls with our experts to answer questions on the market situation and the potential impact on portfolios. If you cannot attend the conferences in real time, we will email you a recording.
 - Our experts regularly publish their analyses on market trends:
 - Philippe Waechter, our Chief Economist, on his blog <https://ostrum.en.philippewaechter.com> and his [Linkedin](#) and [Twitter](#) pages;
 - Axel Botte, Global Strategist, in his [Strategy weekly](#);
 - We also publish this information on our website: <http://www.ostrum.com/en-INT> and on our [Linkedin](#) and [Twitter](#) pages.

To all our clients and partners, please rest assured that all our staff here at Ostrum AM are fully mobilized and committed to supporting you during this unprecedented time.

Please look after yourselves and each other.

Best regards,

Ostrum AM's Executive Committee

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